

Information Technology Resource Management Council (ITRMC)

ENTERPRISE POLICY – P3000 TELECOMMUNICATIONS POLICIES

Category: P3010 – TELECOMMUNICATION SWITCHING AND LONG DISTANCE SERVICES

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I. AUTHORITY

Authority: Idaho Code § 67-5745 (A) (B) (C)

II. ABSTRACT

The State of Idaho must continually embrace up-to-date telecommunication practices and technology to receive maximum benefit and affordability of services. Statewide contracts for telecommunication system and long distance services are centrally maintained and represent savings in the millions of dollars when utilized across State agencies.

III. POLICY

State agencies are required to use the Department of Administration's central statewide switching system and long distance service contracts for voice communication services. State agencies shall share systems and services whenever determined feasible and cost effective by the Department of Administration in conjunction with ITRMC.

The Department of Administration shall establish a review and approval process for installing, upgrading, or enhancing telecommunication switching systems. The Department of Administration must approve final design specifications, connectivity design and implementation for voice and data communication systems.

IV. INTENT

The Department of Administration shall coordinate and manage:

1. Installation and maintenance of switching systems;

2. Installation and maintenance of voice and data communication cable plant; and
3. Move/add/changes to switching systems for all agencies and institutions statewide.

Exceptions may be granted after ITRMC review and acceptance of justification that shows a different option is in the best interest of the agency and the State of Idaho (ITRMC Policy Number 1010).

V. CONTACT INFORMATION

For more information, contact the ITRMC Staff at (208) 332-1876.

VI. TIME LINE

Immediate implementation.

Date Established: April 1997

Last Revised: August 29, 2001