

Information Technology Resource Management Council (ITRMC)

ENTERPRISE POLICY – P3000 TELECOMMUNICATIONS POLICIES

Category: P3030 – WIDE AREA NETWORKS (WAN)

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I. AUTHORITY

Authority: Idaho Code § 67-5745 (A) (B) (C)

II. ABSTRACT

The State of Idaho must continually embrace up-to-date computer networking practices and technology to receive maximum benefit and affordability of services. Wide Area Network (WAN) hardware and services are utilized by virtually every agency and represent a major part of the interagency connectivity. As discussed herein, the WAN spans levels 1-3 of the Open Systems Interconnection (OSI) model and are separate and distinct from OSI levels 4-7.

III. POLICY

State agencies are required to use the Department of Administration's statewide hardware and service contracts for WAN services. State agencies shall share systems and services whenever determined feasible and cost effective by the Department of Administration in conjunction with ITRMC.

The Department of Administration shall establish a review and approval process for installing, upgrading, or enhancing the State's Wide Area Network. The Department of Administration must approve final design specifications, connectivity design and implementation for the State's Wide Area Network.

IV. INTENT

The Department of Administration shall coordinate and manage for all agencies and institutions statewide:

1. Provisioning of WAN hardware, software and service contracts;

2. Preventive and corrective maintenance; and
3. Reconfiguration of the WAN.

Exceptions may be granted after ITRMC review and acceptance of justification that shows a different option is in the best interest of the agency and the State of Idaho (ITRMC [Policy Number 1010 – Information Technology Policies, Standards and Guidelines Framework](#)).

V. CONTACT INFORMATION

For more information, contact the ITRMC Staff at (208) 332-1876.

VI. TIME LINE

Immediate implementation.

Date Established: April 1997
Last Revised: August 29, 2001